



THE NEEDLES PARK ACCESS STATEMENT (Obtained from our web site and any till point on site)

The Needles is committed to the DDA (Disability Discrimination Act) and as such, will endeavour to meet the requirements of all our guests. Due to the physical nature of the site certain devices at The Needles can be physically demanding. Therefore we will endeavor to make adjustments to meet all requirements. Please contact us and discuss your requirements prior to your visit or upon arrival.

This guide has been designed to assist our disabled guests to ensure that you have a safe and fun packed day out.

We want all our guests to get the most out of the park and enjoy as many of our rides and attractions as possible.

This guide has been produced to give you a realistic picture of our rides and attractions, detailing access issues, and ride requirements.

Hopefully this, along with general ride requirements detailed on signage at the rides, will enable you to assess your own abilities and make an informed decision about which rides and attractions you are able to, or wish to use.

All staff at The Needles Park are happy & trained to assist all our customers with their requests whilst on site.

All public areas of the site (except for some rides & the beach) are accessible to wheelchair users. The physical nature of the site results in some steep slopes which may need to be negotiated with care. Please speak to a member of staff if you require assistance.

There are 10 designated parking bays clearly marked next to the site main entrance, available to blue badge holders only. For those customers arriving via coach, the coach drivers are permitted to stop whilst passengers disembark and embark on the main roundabout at the entrance.

There are two accessible toilets along with accessible baby changing rooms on site, one next to Marconi's bar and the other situated next to the Carousel.

There are printed copies and large print copies of the glass studio and sweet manufacturing demonstrations available upon request.

All ride signage is both written and in pictorial form.



THE NEEDLES PARK RIDE INVENTORY (ACCESS)

1. **The Chairlift** is an open two-seater continually moving ride and therefore may not be accessible to all wheelchair users. Persons with the following medical conditions are advised not to ride on the chairlift:

Motion sickness
Heart Condition
Epilepsy
Neck/Back disorders
Fear of heights

Some people with visual impairments may require some one to accompany them to use the chairlift in order to assist with embarkation and disembarkation. Please enquire at the chairlift for accessibility. When using the chairlift please notify the staff of any requirements or assistance which you may require in order to use the ride safely and we ask that all customers observe the following instructions:

- Listen to the instruction given by the attendant.
- Look behind you and sit straight down with your arms in and head back.
- When the attendant has lowered the safety bar place your feet on the foot rest and hold on.

2. **The Carousel** is a traditional single horse roundabout and there is an element of climbing involved to alight and disembark. Please enquire at the Carousel if you wish to discuss your requirements. When riding the Carousel please make sure you sit still and hold on tight.

3. The **Junior Driver** is a juvenile ride for 4 to 11 year olds of one metre and over in height, consisting of individually driven cars. The driver of the car must be able to steer and control the foot pedals. There is an element of climbing involved to alight and disembark. Please enquire at the Junior Driver. When riding the Junior Driver please ensure that you remain seated, are strapped in and keep your hands and feet within the car at all times.

4. The **Pirate Ship** is a moving swing boat ride. Access to the boat is via a flight of steps and involves climbing into the boat. Please enquire at the Pirate Ship. When riding the Pirate Ship it is necessary to remain seated and strapped in at all times. Whilst the ride is in motion you are advised to hold on tight.

5. The **Tea Cup Ride** is a moving spinning ride. Access to each cup is via a few steps and involves stepping into the cup. Please enquire at the ride. We advise that customers with the following medical conditions do not ride the Tea Cup Ride:
Motion sickness

6. The **Jurassic Golf** is an adventure golf set in and around a wooded area on uneven ground. Please enquire about access at the Jurassic Golf. We ask that all customers refrain from throwing the golf balls and do not swing your golf club around.

The Needles Park welcome any feedback, see our web site for details or speak to a member of staff on site.